

CHD Living Case Study

CHD Living is an award winning provider of care for the community and operate 15 luxury care and nursing homes across South London, Surrey and Middlesex. CHD support people from home-care through respite care and on to residential and nursing care.



THE TASK

The Directors were looking for an easy way to control spending. With a large number of transactions and multiple locations the desired solution needed to incorporate the ability to centrally set and monitor budgets and approvals. It was also imperative that the software could be accessed at any time of the day or night and was simple for care home staff to operate.

Following a lengthy search, the Directors shortlisted several cloud based accounts payable solutions including Zahara. Having taken a product demonstration, it was clear that Zahara was the right fit for CHD Living.



THE SOLUTION

The CHD team quickly configured the platform to reflect the organisational structure, onboard approved suppliers, set permissions for care home staff and define budgets and approval workflow.

The team rolled out access to the staff at each of the care and nursing homes. This was an important step, as without their buy-in, management feared that they wouldn't be able to fully control the organisations expenditure and enforce budgetary controls. The CHD employees loved Zahara's clear user interface and simple process for raising, checking budgets and getting approvals in just a few clicks.



THE BENEFITS

As a result of implementing Zahara, CHD Living have brought their spending under management and found an easy way to enforce budgetary discipline across each of their care and nursing homes.

Zahara has made it easy to compare every requisition against pre-set budgets and gain line manager approvals. Zahara also gives the senior management team the ability to centrally control and monitor CHD's spending in real time.

CHD Living are now able to focus 100% on the care they provide to residents, safe in the knowledge that Zahara is taking care of their purchasing.